

## REGULATIONS OF NOVA KLUBOWA

### Section I – FOR EVENT PARTICIPANTS

#### § 1. RIGHT OF ENTRY:

##### a) RIGHT OF ENTRY TO EVENTS ORGANIZED BY NOVA KLUBOWA:

- Persons over the age of 21.
- Representatives of law enforcement, state, and medical services authorized to conduct inspections and interventions based on valid identification, upon agreement with the event organizer's representative.

##### b) ENTRY IS PROHIBITED FOR:

- Persons under the age of 21.
- Individuals under the influence of alcohol or other intoxicating substances.
- Individuals dressed in a manner indicating affiliation with subcultures or militia groups.
- Individuals whom authorized staff refuse entry to – staff may deny entry without providing a reason.

#### § 2. SAFETY AND ORDER RULES:

##### a) EVENT PARTICIPANTS ARE OBLIGED TO:

- Strictly adhere to these regulations.
- Conduct themselves in a manner that does not endanger the safety of others.
- Comply with the instructions and orders of the event security personnel and authorized club staff.

b) Security for event participants is provided by the event organizers' security services and a licensed security company.

##### c) THE FOLLOWING ARE PROHIBITED:

- Bringing drinks and alcohol, snacks, food, and other food products or intoxicating substances into the club.
- Removing club property, such as glassware, decorations, etc., from the club.
- Bringing explosives or other items that may threaten the safety of event participants.

d) In case of questioned items brought onto the event premises, they will be confiscated by security and handed over to authorized authorities.

e) Seating in booths is paid for, and the fee for seating is separate from the entrance fee to the club.

f) The club is not responsible for items left outside the cloakroom.

g) The club accepts responsibility for items left in the cloakroom, not exceeding a value of 500 PLN.

h) The cloakroom accepts outerwear; it is not a place to store documents, keys, or similar items protecting other valuable objects; the club is not responsible for such items left in jackets.

i) The detailed cloakroom regulations are available for review directly at the venue.

j) Additionally, it is prohibited to:

- Enter areas not designated for event participants.
- Throw any objects.
- Sell, advertise, solicit, or conduct fundraising activities without the organizer's consent.

### **§ 3. PERSONAL DATA**

The rules for the protection of personal data in the Club, the methods of collecting and processing personal data, as well as all information regarding the rights of individuals whose data is processed, are contained in the privacy policy, which is an integral part of these regulations.

### **§ 4. OTHER REGULATIONS:**

By choosing to participate in events organized by NOVA KLUBOWA:

- You accept and commit to adhering to these regulations.
- Individuals who do not comply with the provisions of these regulations and do not follow the orders of security and information staff will be removed from the event area or handed over to the Police.
- In case of disputes not regulated by these regulations, decisions will be made by authorized club staff.
- The purchase of a ticket or entry into the club for non-ticketed events is equivalent to acceptance of the regulations.
- Ticket prices for special events may differ from prices for regular events.
- It is acknowledged that the publication of these regulations on the website <https://novaklubowa.pl/klub/> constitutes notification to the public.

## **Section II – USE OF THE CLOAKROOM**

### **§ 1. GENERAL RULES:**

- The cloakroom is free of charge.
- Proof of items being stored is the issuance of a ticket by an authorized person – the cloakroom attendant.
- It is the client's responsibility to secure the ticket against theft or loss.
- For items left in clothing: documents, money, mobile phones, hats, scarves, gloves, etc. – NOVA KLUBOWA assumes no responsibility.
- Items are returned upon presentation of the ticket.
- The fee for a lost ticket is 50 PLN.

- A person who loses their ticket can only collect their items from the cloakroom after the event concludes when all other clients have exited the club and after identifying details that allow for the recognition of the clothing. The release of items is accompanied by the completion of a form: recording personal data directly from the identification document of the person collecting the clothing and a detailed description of all items in their pockets. All formalities must be completed with the clear signature of at least two individuals: the collector and the cloakroom attendant.
- The cloakroom attendant has the right to refuse to accept clothing if its condition or material could damage other garments.
- By leaving items in the cloakroom, you voluntarily agree to keep them until PERSONAL collection.
- Collection of items left in the cloakroom, on the club premises, or lost takes place during the club's operating hours or at a time agreed upon with the club manager.

### **Section III – BOOTH RESERVATION**

#### **§ 1. GENERAL RULES:**

- Seating in booths is paid for and subject to reservation.
- Reservations are accepted a maximum of 2 weeks in advance.
- Making a reservation does not guarantee successful entry into the club and is unrelated to purchasing an entrance ticket.
- Reservations should be collected by 24:00 at the club box office. After this deadline, the reservation becomes invalid, is canceled, and resold to other interested guests at the club.
- The person making the reservation is obliged to notify if they wish to cancel the reservation.
- NOVA KLUBOWA reserves the right to refuse entry to dancers for bachelorette or bachelor parties or any other arrangements that conflict with the club's image.

#### **§ 2. BOOTH RESERVATION:**

- Booth reservations can be made via email: [kontakt@novaklubowa.pl](mailto:kontakt@novaklubowa.pl) or directly by phone.
- The person taking the reservation has the right to refuse it if the purpose of the reservation significantly deviates from the club's profile.

#### **§ 3. PAYMENT:**

- The currency unit is the Polish złoty (PLN).
- The cost of reserving a booth is determined individually based on the number of people.
- Payment for reservations is accepted via bank transfer or directly in cash.
- The deposit for the reservation is non-refundable.
- Payment for the booth guarantees exclusivity for that seating until the end of the event – you have the right to ask unknown individuals to leave your reserved booth or request this from security staff.

#### **§ 4. RETURNS AND COMPLAINTS:**

- Cancelling a reservation no later than 7 days before the scheduled event incurs no costs for the person ordering.
- Cancelling a reservation less than 24 hours before the scheduled event does not entitle the person to a refund of the prepayment.
- The proper method for cancelling is via email to: [kontakt@novaklubova.pl](mailto:kontakt@novaklubova.pl)
- Complaints regarding reservations can be made via email to [kontakt@novaklubova.pl](mailto:kontakt@novaklubova.pl)
- After making a reservation, it is not possible to change the date.
- Complaints will be addressed within 14 days from the date of delivery of the message to the appropriate email address.